Globalgig Orchestra Client Portal

Available to Globalgig Customers who require Subscription, SIM and Device management.

globalgig

Orchestrating Hyperconnectivity

Subscriptions Management

SIM Card Management

Usage Reporting

Device Management

End Users Management

Support Information

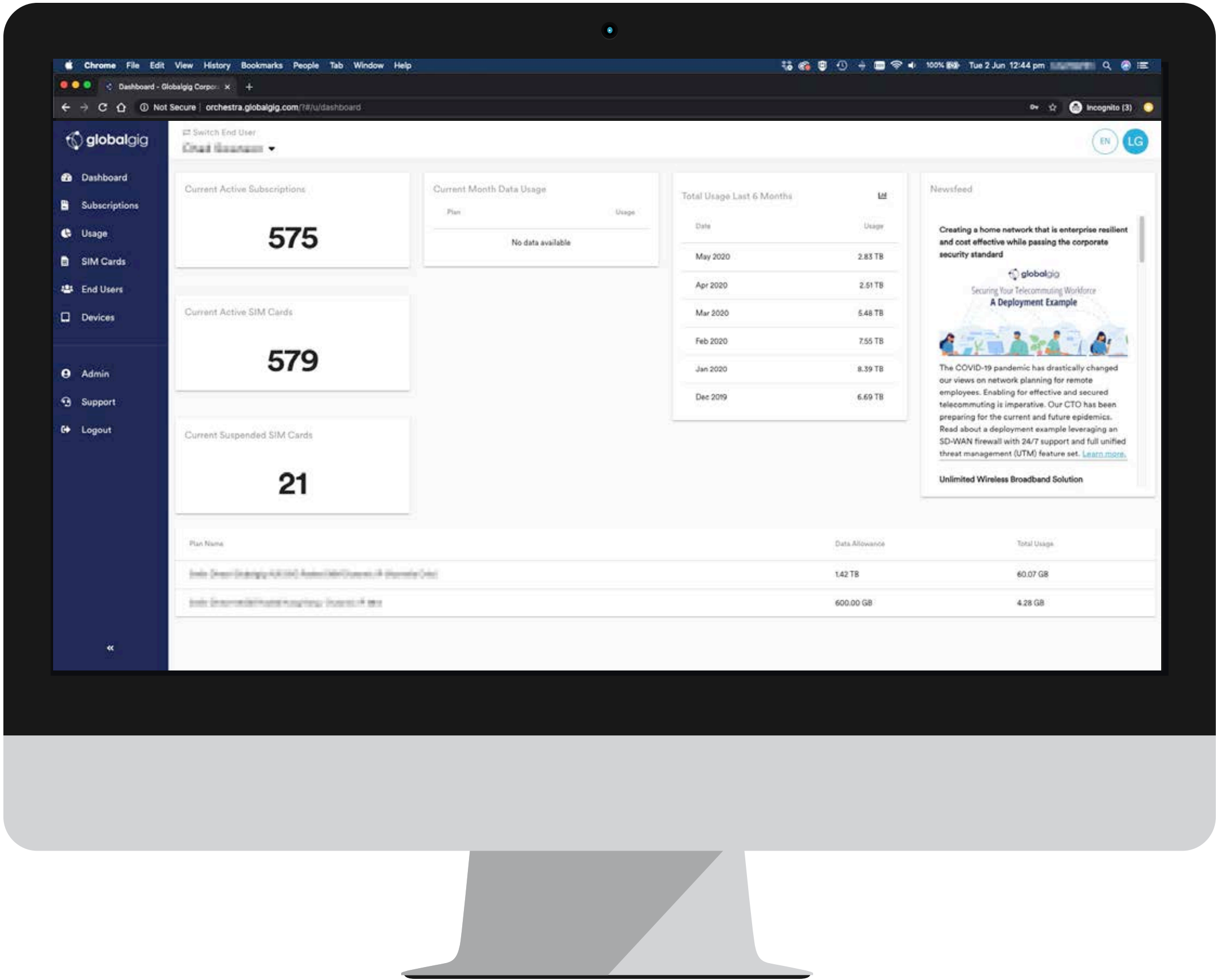**Tag** Management

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Portal **Dashboard**

Quickly providing an overview of your accounts.

The Dashboard displays the current month's activity for Subscriptions, SIMs and Usage by Plan. There is a Total Usage Breakdown that shows the overall total usage for the past 6 months.

The dashboard will grow over time to offer a custom view for the Admin Users.
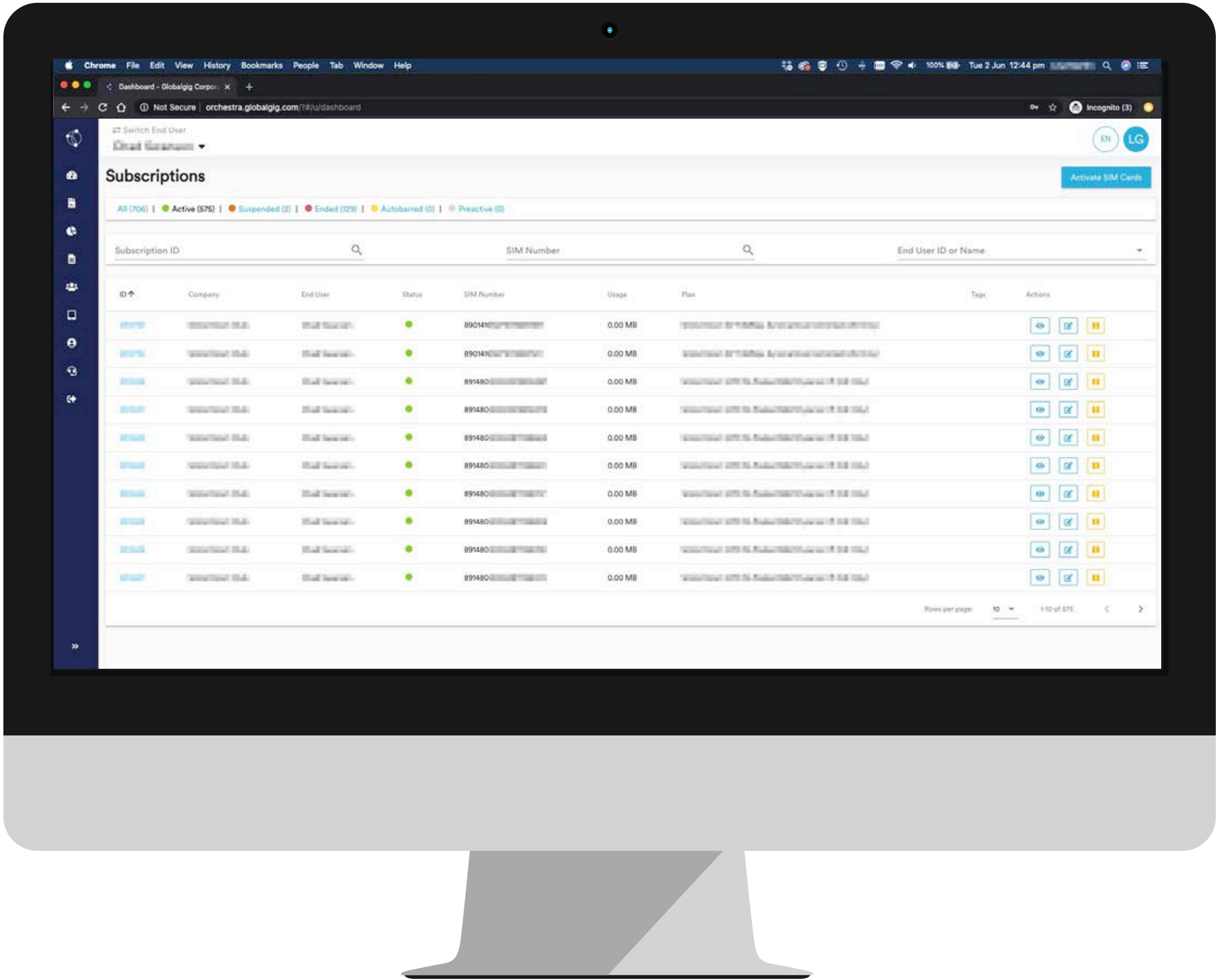
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Subscriptions Overview

Quickly providing an overview of your subscriptions.

The Subscriptions Overview is your hub for all your Subscription information.

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You can do a quick search for a Subscription or End User if you have the information at hand, or you can come to get a quick view of how the current month is going for the account.
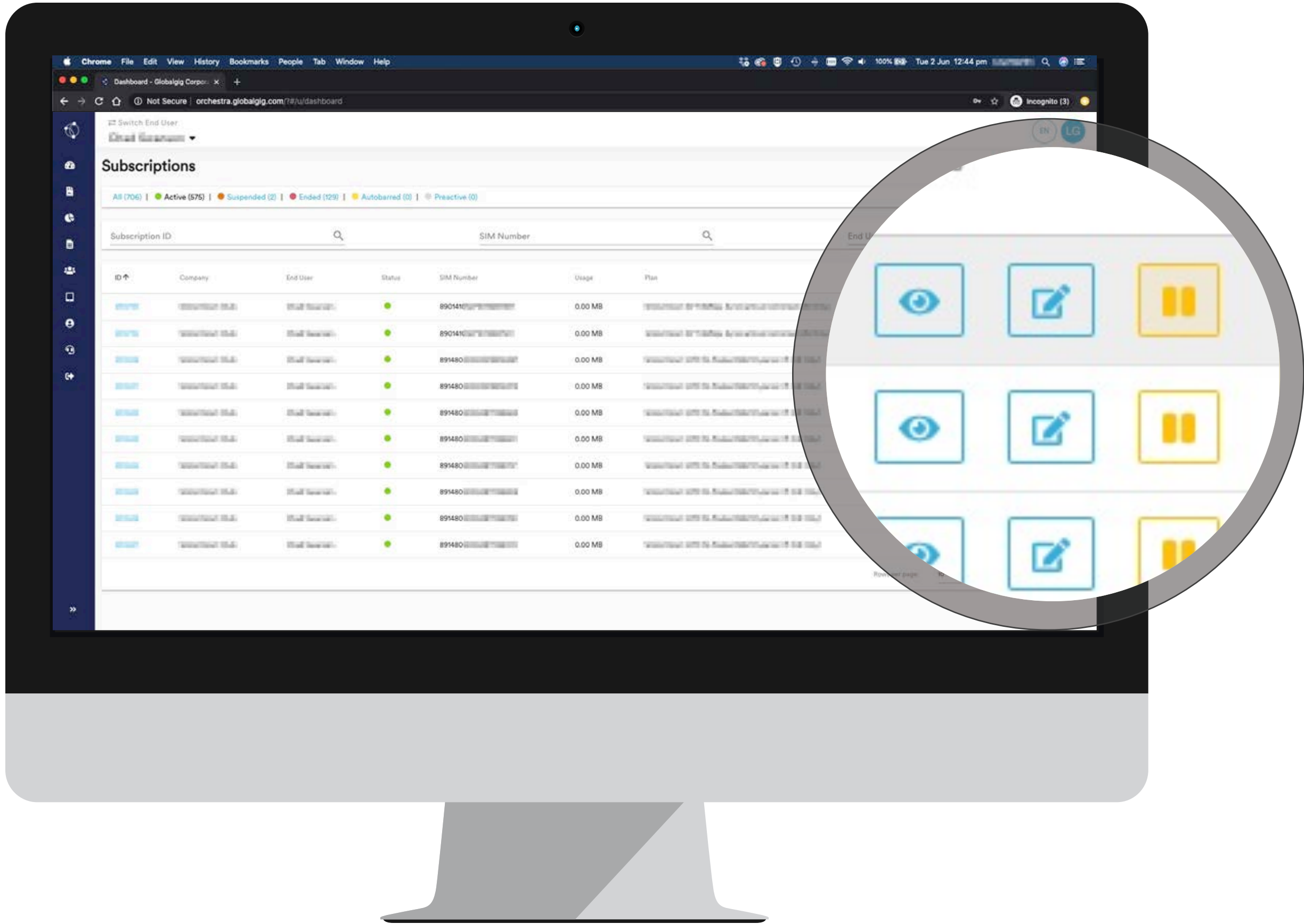
Subscriptions Overview

Quickly providing an overview of your subscriptions.

Admin users have the ability to Suspend and Activate Suspended services from the portal.
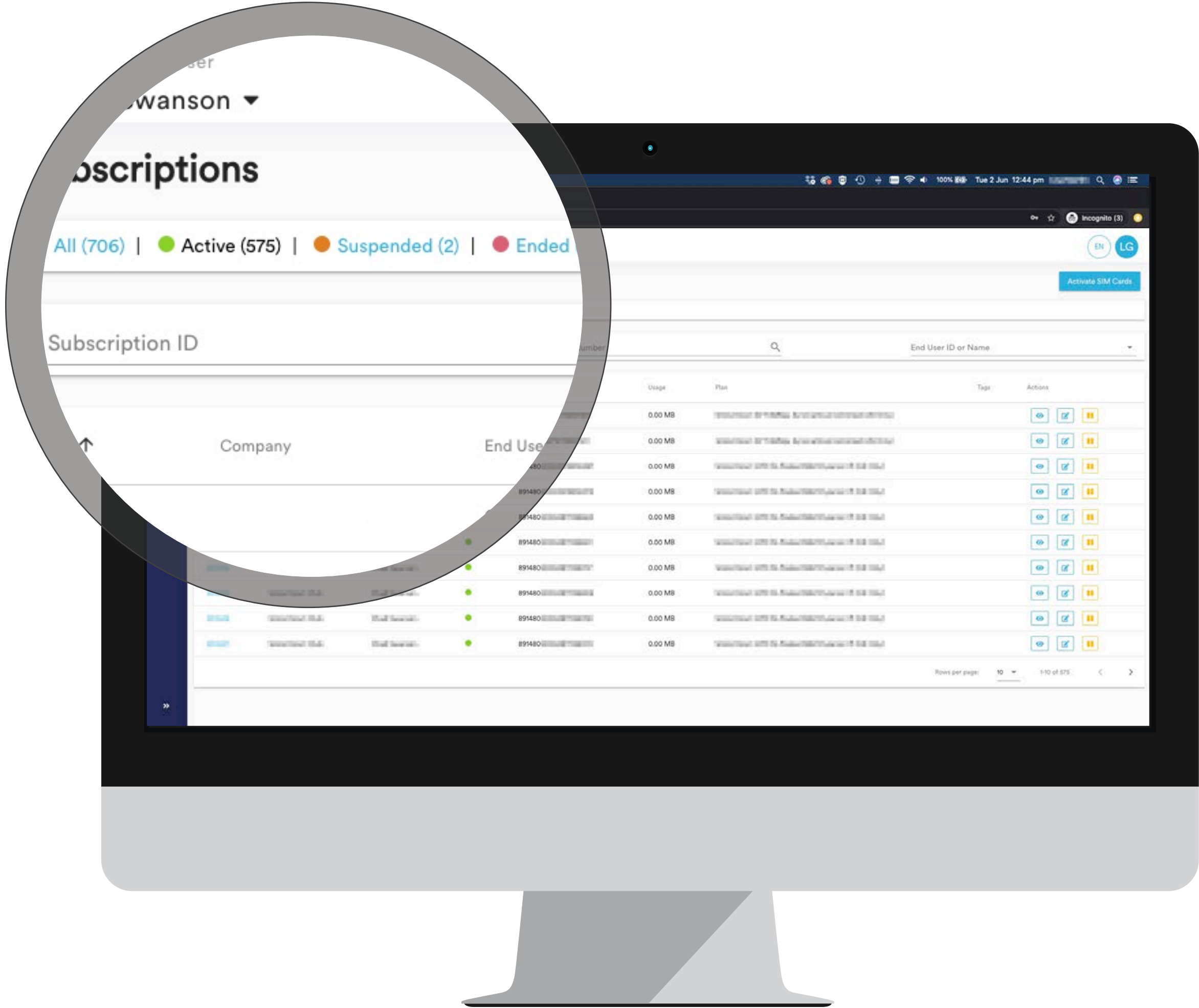
An Active Subscription is active and providing service.
A Suspended Subscription is not providing service; however it is still being billed and contributing to the data pool.

Note: if you want to stop a subscription from being billed you must request this from your account manager.
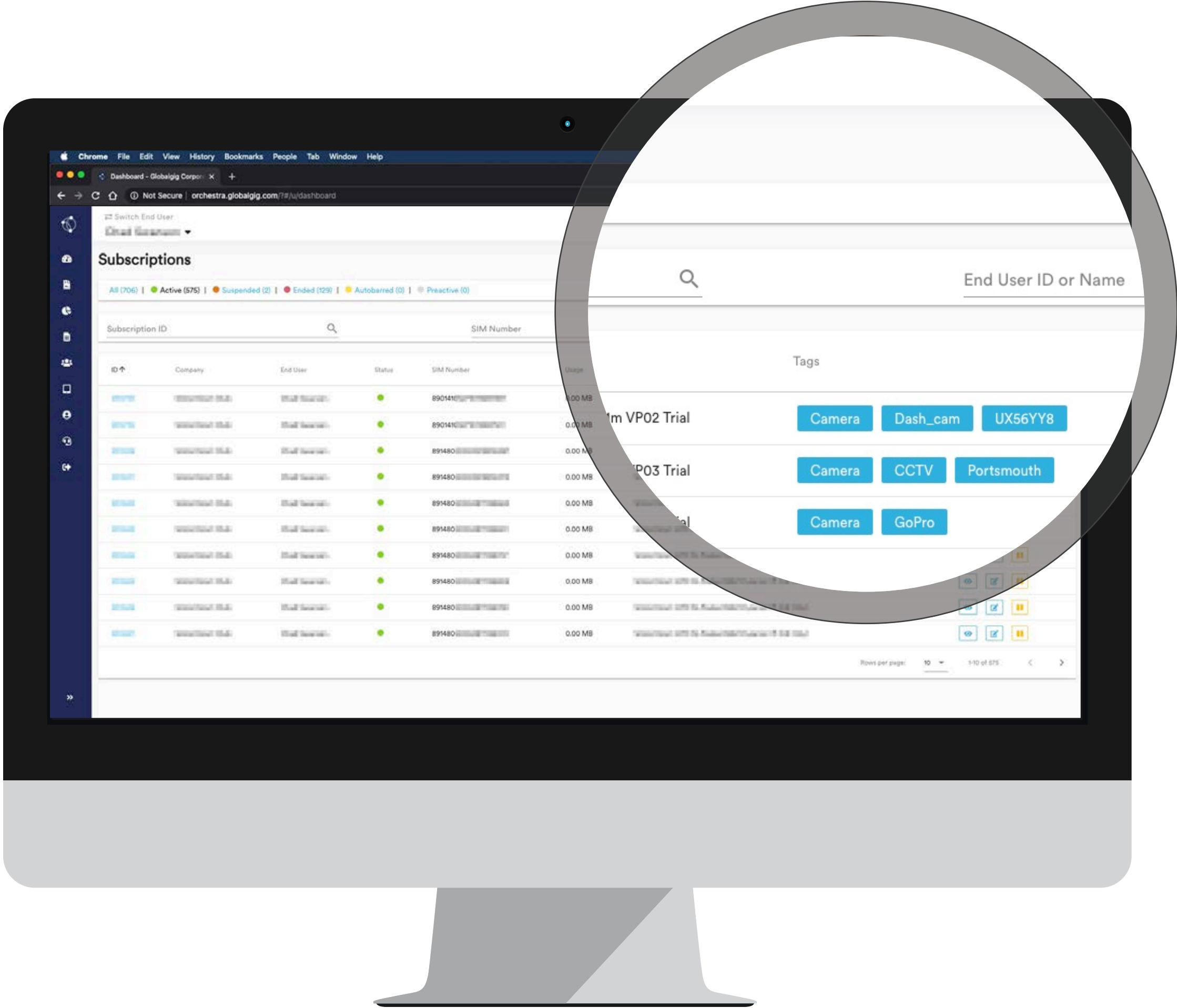
Subscriptions Overview

Quickly providing an overview of your subscriptions.

The tool bar along the top allows for filtering Subscriptions by Status.

The Status are Active, Suspended, Ended and Autobar.

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Subscriptions Tag Management

A method of individually identifying one subscription or a group of subscriptions

Tagging is a great way to group and label your Subscriptions for easy filtering and searching. Tags can also help you organise Subscriptions based on your external system requirements or terminology.

As an example, you may want to assign a Tag to a group of Subscriptions that belongs to a specific customer or application.
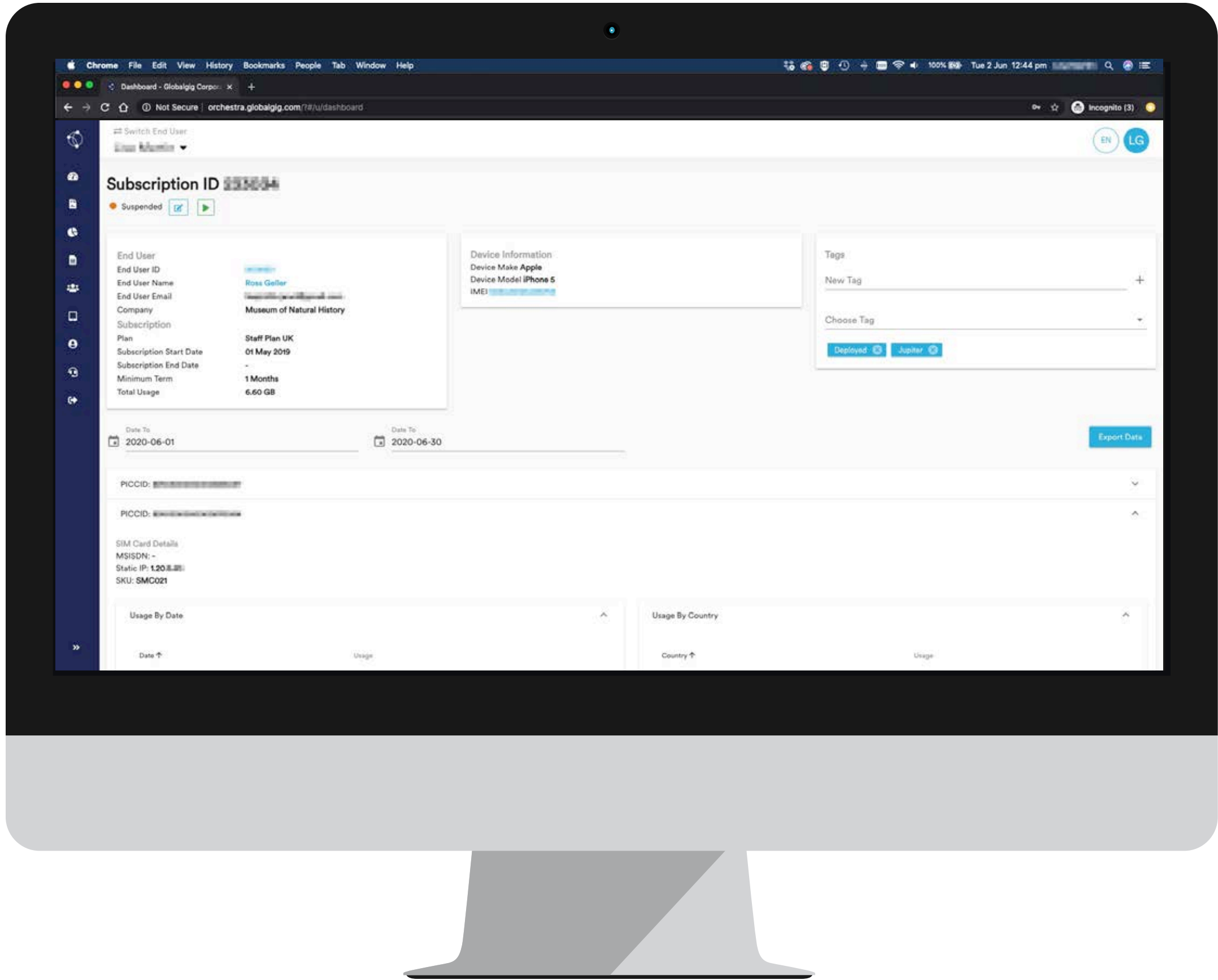
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Subscriptions Inspector View

Quickly providing a detailed summary of your Subscription.

Admins can drill down the Subscription details in the Subscription Inspector View.

In this view you can get more details on the End User, the Device Information, assign tags and the ability to view the Usage by custom dates and the locations it was used in.
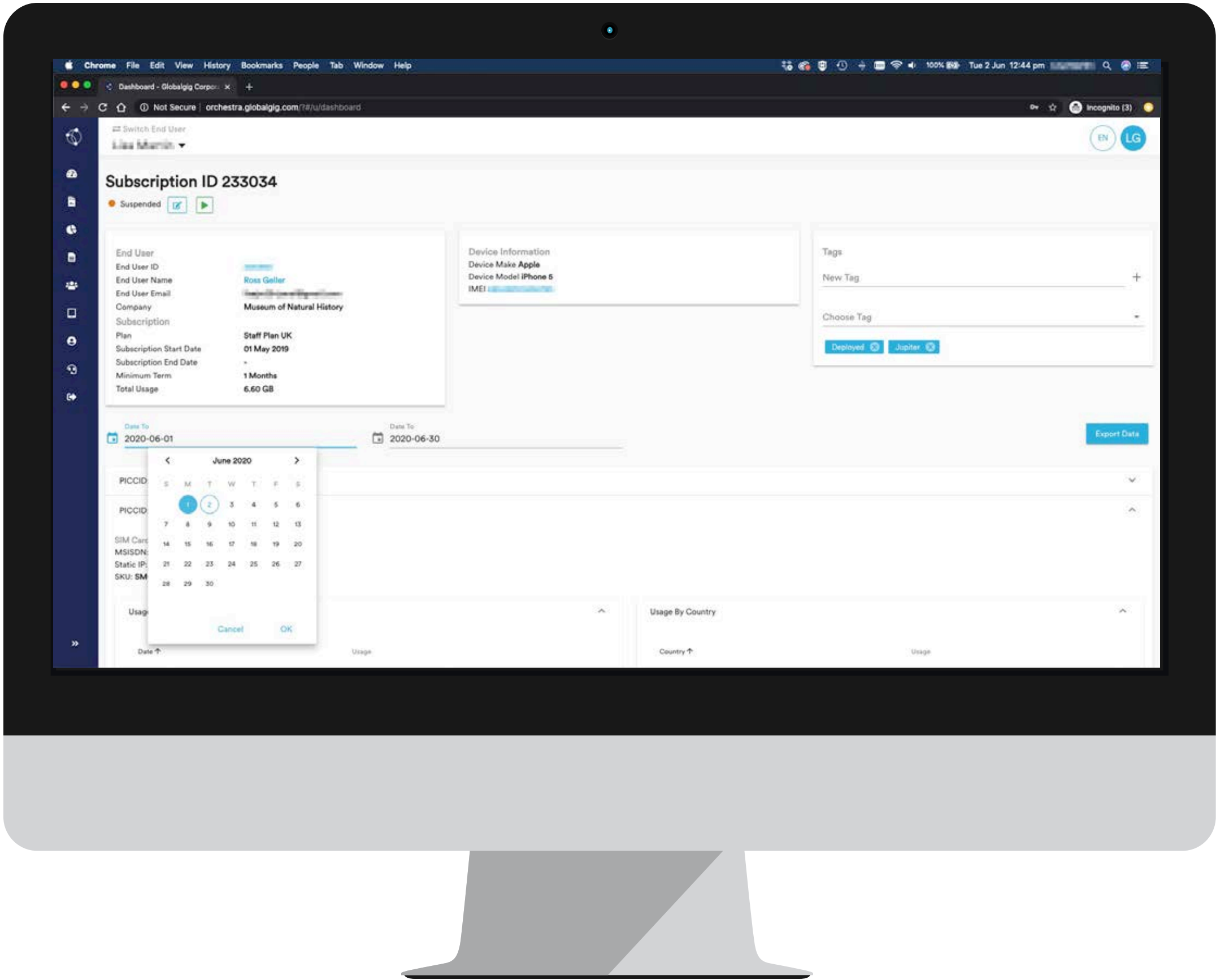
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Subscriptions Inspector View

Quickly providing a detailed summary of your Subscription.

Admins can drill down the usage of a Subscription by a particular date range then view the Usage by Date and Country.
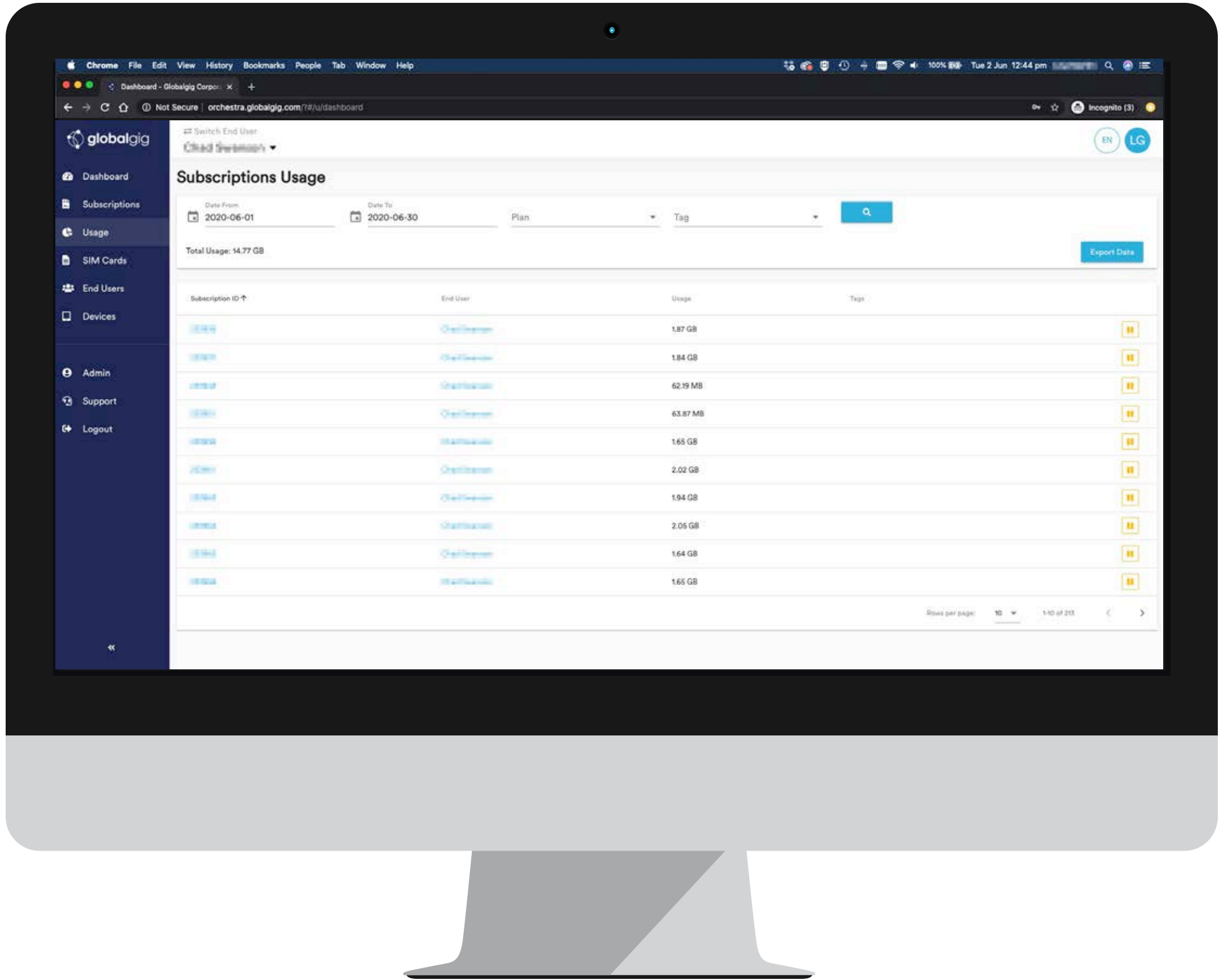
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Subscriptions Usage

Quickly providing an overview of your Usage.

Get a month by month glance at all subscriptions that have had usage. Download the usage report to a Excel file for more details about usage.

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You can also search for Subscription ID, Activate and Suspend a Subscription and click through to the detailed Subscription View.
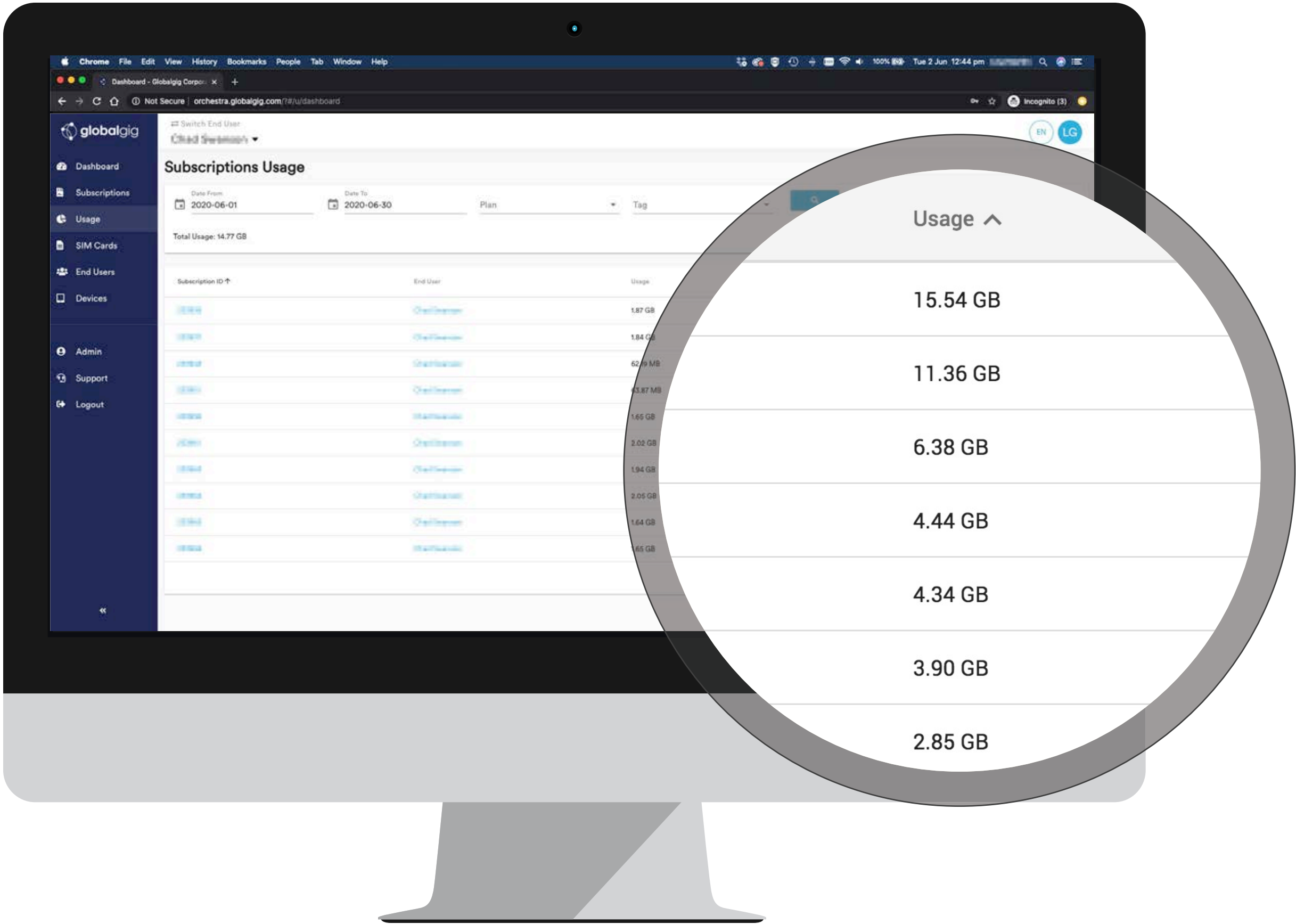
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Subscriptions Usage

Quickly providing an overview of your Usage.

Get a month by month glance at all subscriptions that have had usage.

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Toggle the usage from highest to lowest.
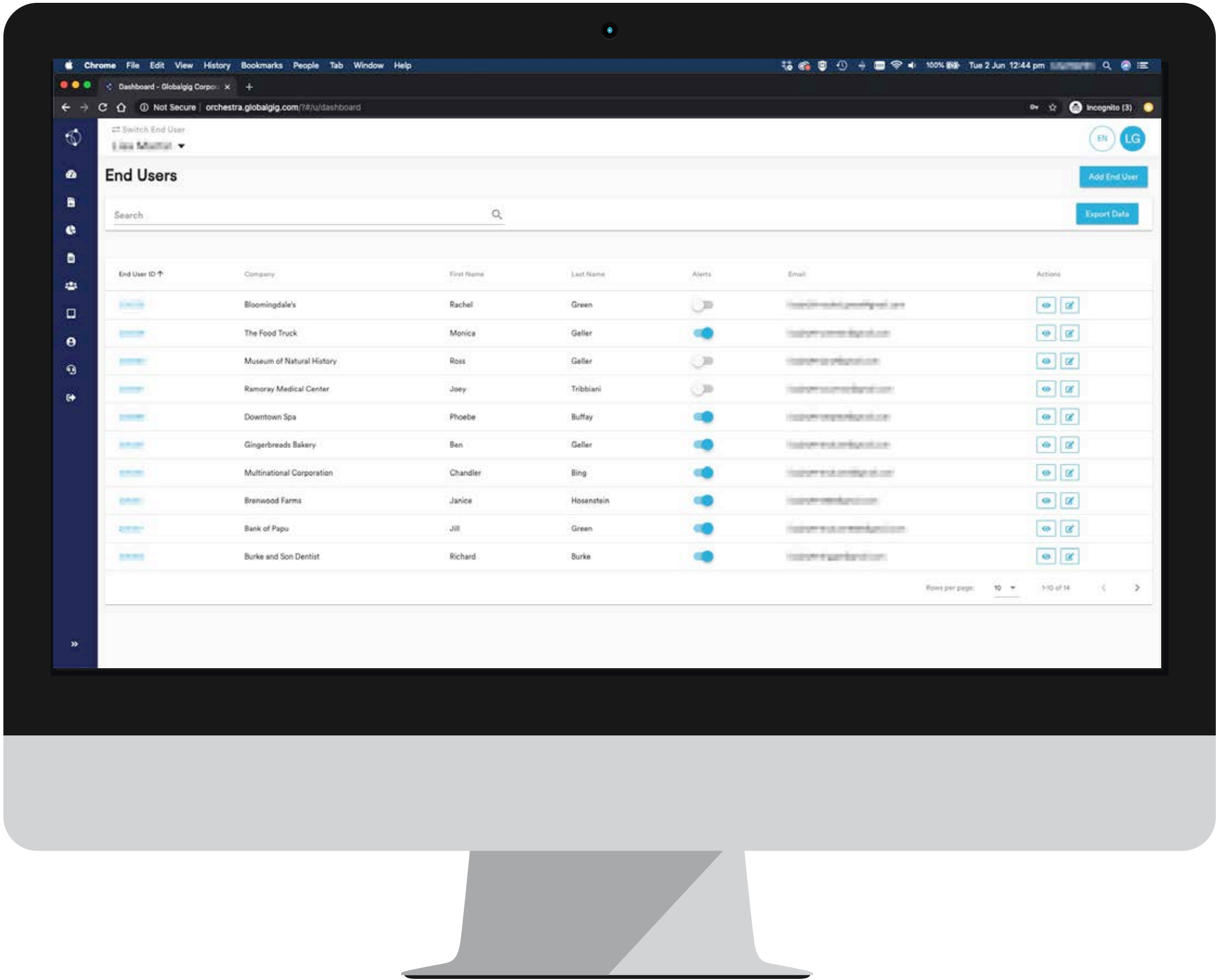
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End Users Overview

Quickly providing an overview of your End Users.

Your End User View gives you a quick glance at your Users and the flexibility to turn their Email Alerts on and off.

Admin has the ability assign the End Users to Regions and Department for ease of grouping End Users.
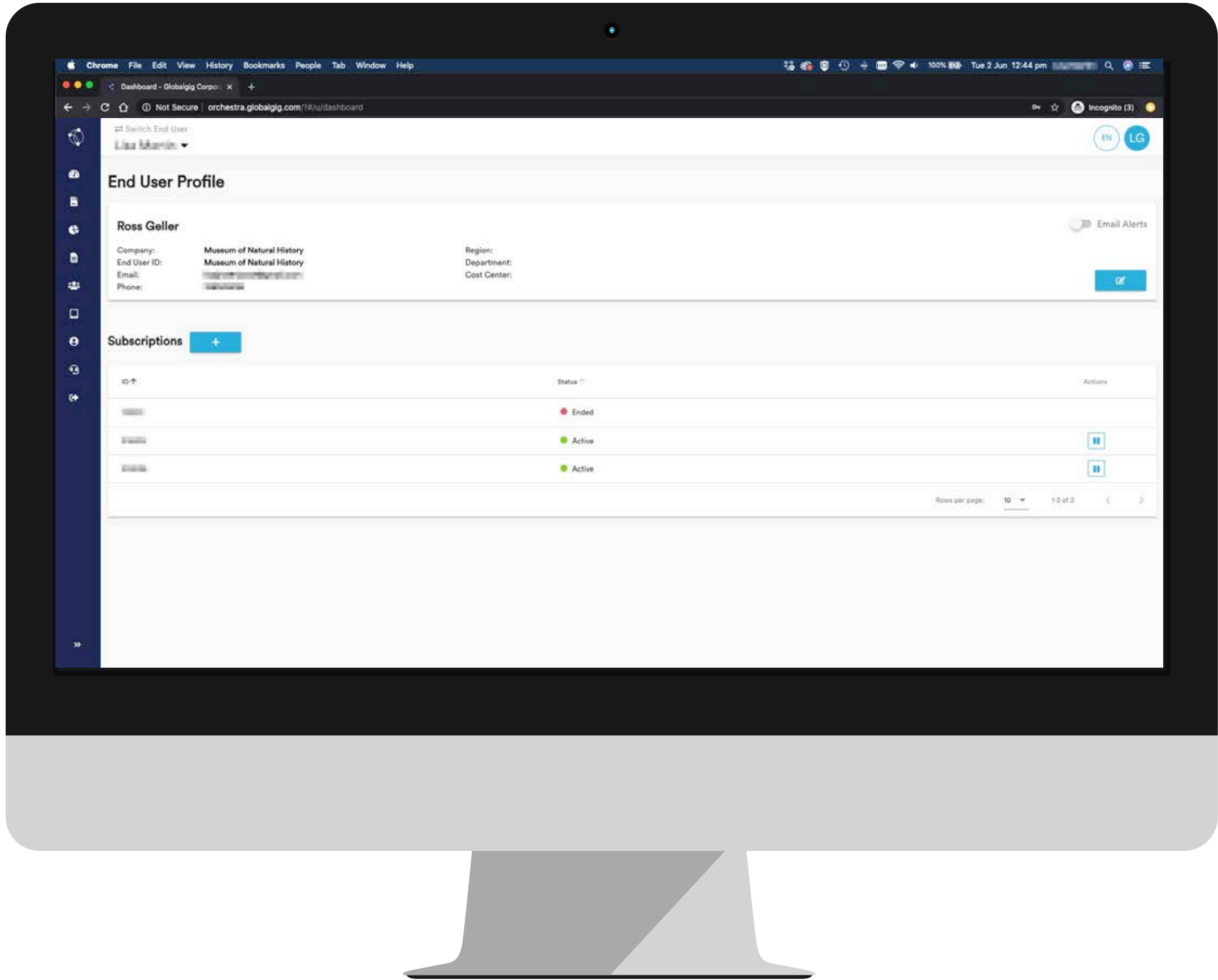
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End Users Detailed View

Quickly providing an overview of your End Users.

The Detailed View for End Users provides you with a full display of the Users information and the Subscriptions that are assigned to the End User.
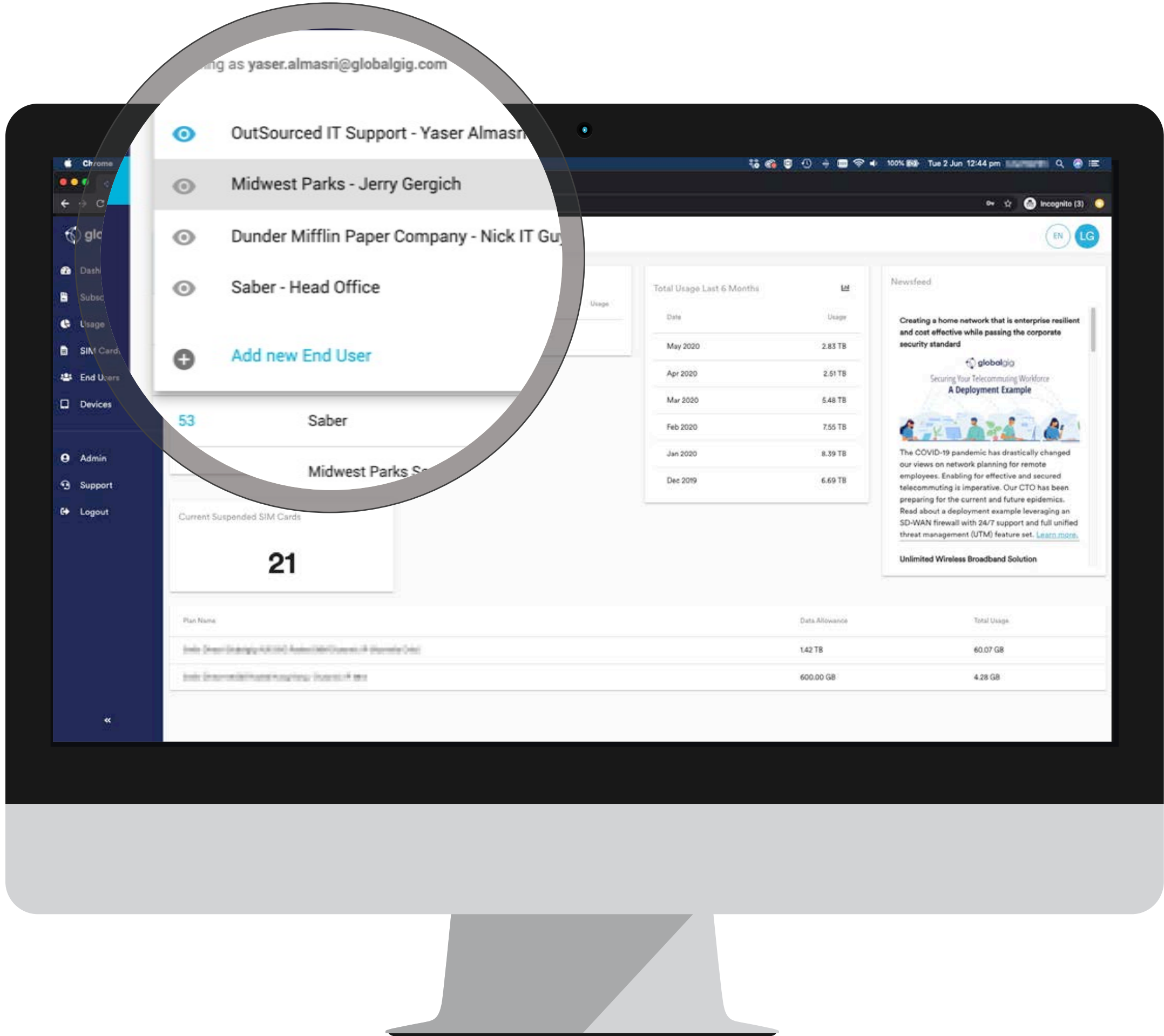
Globalgig Orchestra Client Portal
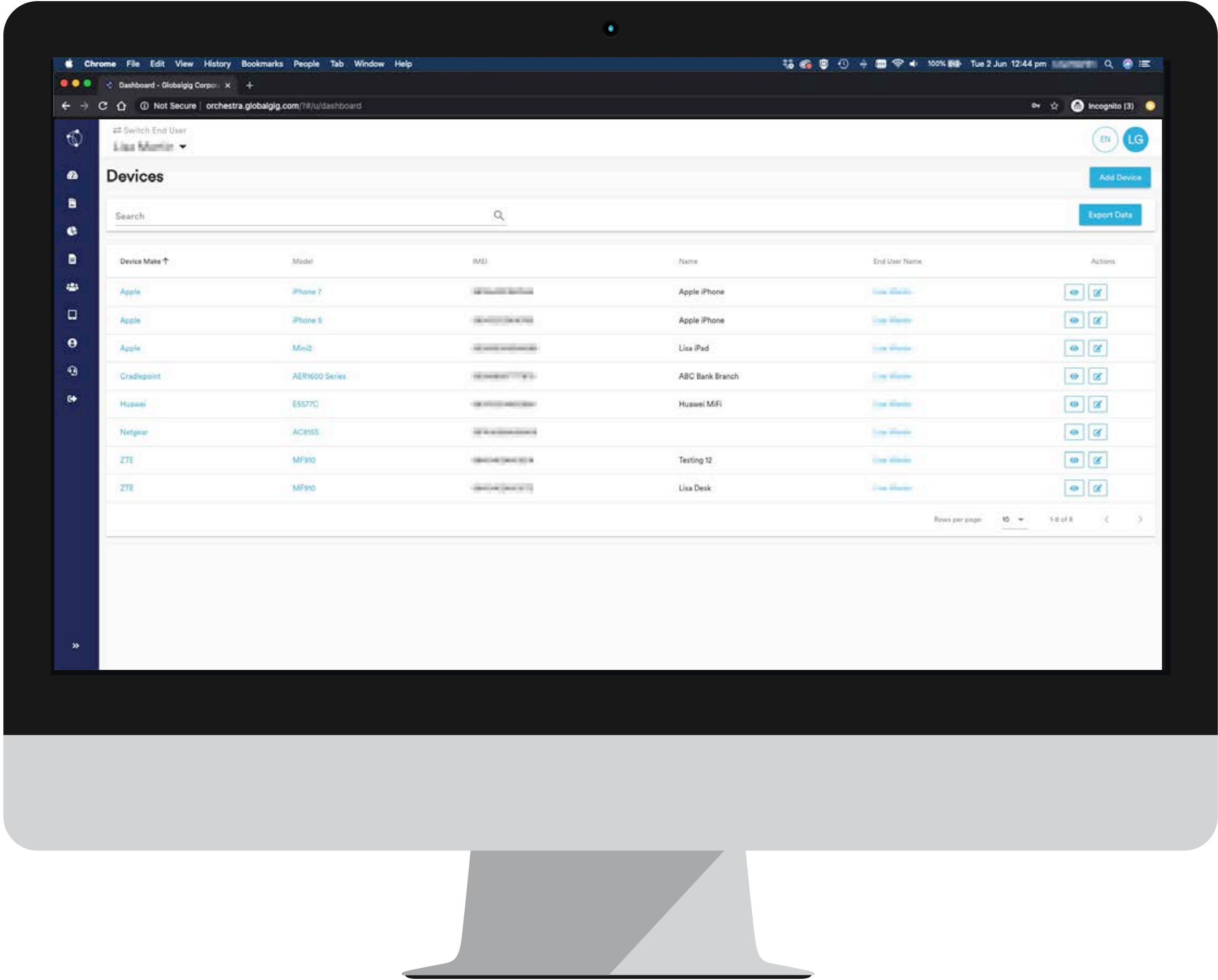

Tiered Account Management

Quickly navigate your sub-accounts.

Orchestra supports creating a customer account hierarchy so that the primary account (Parent) can have multiple users on the platform who manage sub-accounts (Children) with subscriptions at each level.
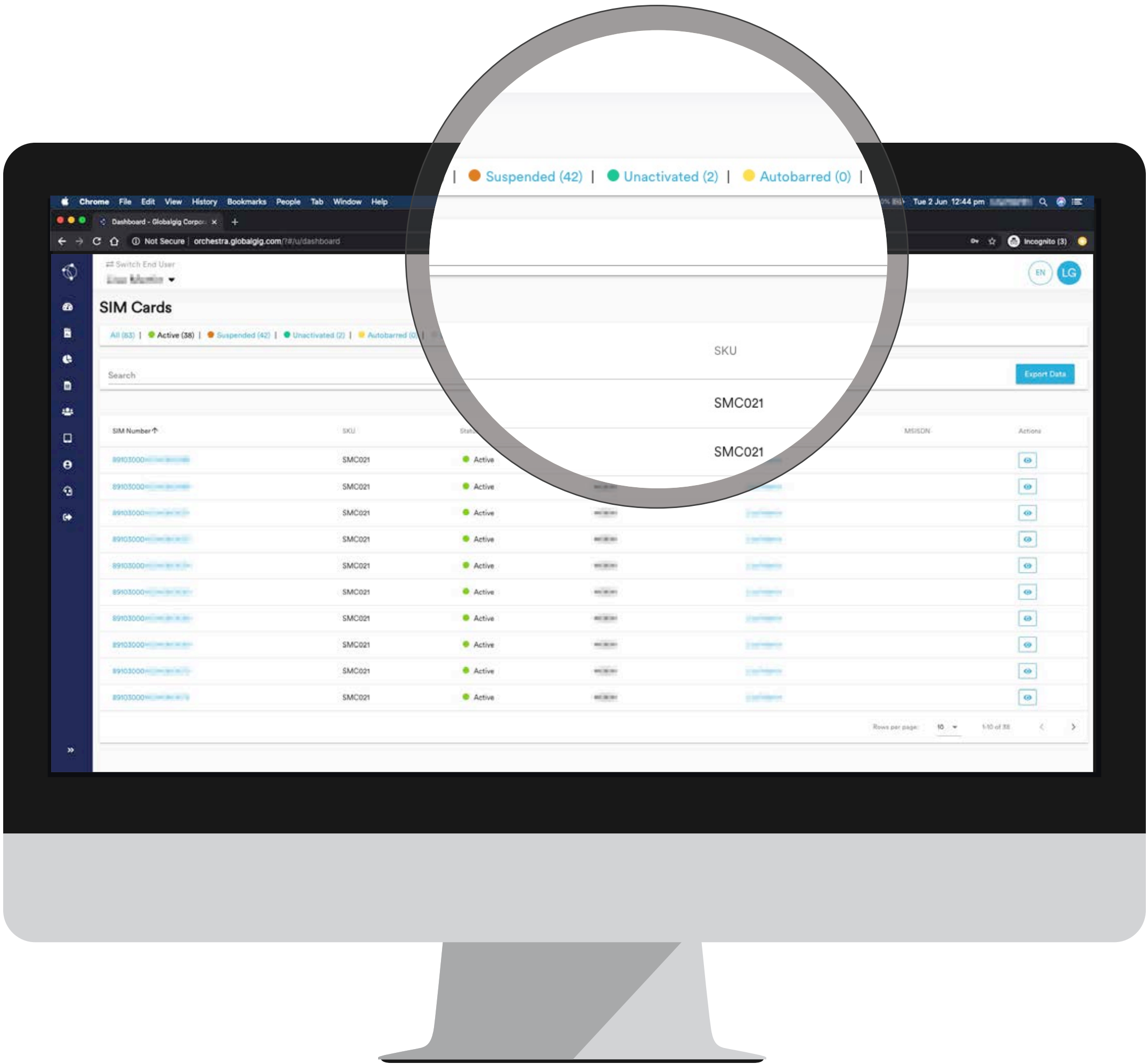
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Device Management

Quickly providing a service to manage the Devices that support Globalgig SIMS.

We offer the function to link a Device to a SIM Card and its Subscription.

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The Admins are responsible for the upkeep of the Device Management.

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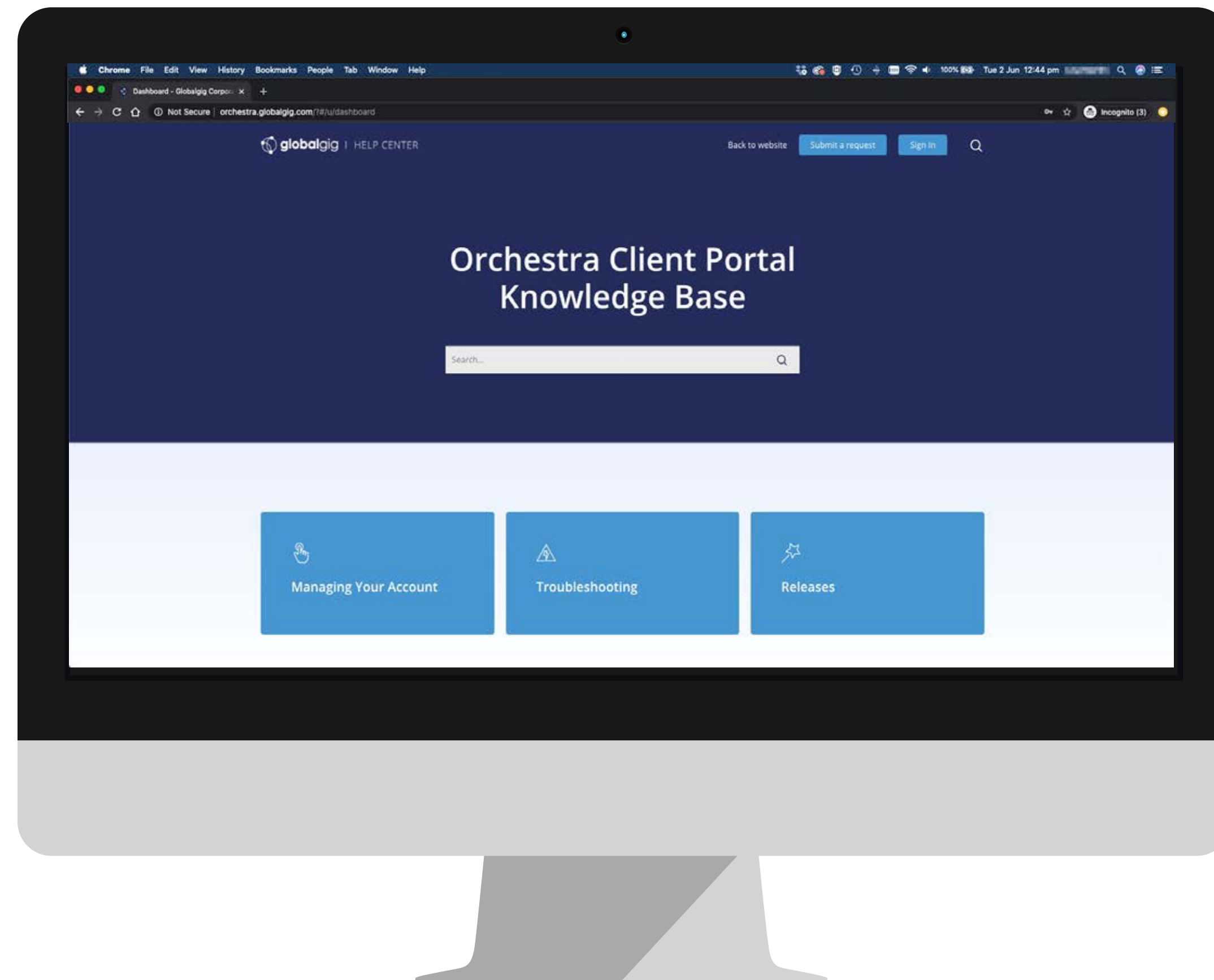

SIM Card Overview

Quickly providing an overview of your SIM Cards.

The SIM Card Overview is your hub for all your SIM Card information.

Admin can assign an Unactivated SIM card to either an existing Subscription or create a new Subscription with the SIM details.

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1st Class Support

We have a support team on hand to keep you going.

In our support tab you can access troubleshooting links and a phone book of contact details. If you need assistance with using the portal you can chat with our experienced team.

Are you ready to be Hyperconnected?

Contact your Account Manager to get a a demo.

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