# GLOBALGIG 4G LTE WIRELESS FAILOVER SOLUTION FOR GLOBAL BUSINESS CONTINUITY

Secondary connectivity with automatic switch-over so vital systems stay connected

# Avoid the High Cost of Network Downtime

The average business will suffer from 15 hours of IT/network downtime per year, causing direct financial impact. The consequence of just a few minutes of network downtime can create a ripple effect across the entire company's operations. Having a solid business continuity strategy in place can significantly benefit the bottom line by:

- Protecting revenue from the point-of-sales (POS) system failures
- Mitigating security risks that can be damaging to brand reputation and customer loyalty
- Circumventing operational stoppage that is expensive and resource consuming
- Maintaining communications and cloud-based application performance

No single Wide Area Network (WAN) connection can provide 100% up-time, that is why it is imperative to have a failover plan within your business continuity strategy.

## Wireless Broadband Provides WAN Redundancy & Path Diversity

Globalgig's 4G LTE wireless broadband connection can be bundled with a managed wireless router to provide the ideal solution for business continuity. In the event of a service outage, Globalgig's cloud-managed router will automatically and seamlessly switch over to the wireless broadband connection. Any systems connected to the Globalgig device can continue to operate at broadband speeds, keeping your network in service and your offices, employees and customers online. Unlike traditional failover solutions that provides two wireline circuits, Globalgig's wireless failover service bypasses physical disruptions that can knock out cable, DSL, and T1 lines to provide true WAN path diversity.

## **Global Failover Options from One Provider**

Globalgig is a multi-country MVNO (Mobile Virtual Network Operator) with a patented SIM technology that enables local wireless connections in over 200 countries. This gives a business the ability to custom design a global failover solution without the hassles of managing multiple vendors and paying invoices in numerous currencies. Outside of the U.S., a combination of 3G/4G services are available for failover applications.





#### Gartner, 2014

## Benefits of Globalgig Wireless Failover for Business Continuity

- WAN redundancy and true path diversity to wireline networks
- Rapid installation and service activation
- Ideal for hard to reach locations
- Customized plans to meet
  operational requirements
- Failover options for 3G/4G in over 200+ countries
- SIM and data plan management through Globalgig's customer portal



www.globalgig.com

## **Customized Wireless Data Plans and Usage Management**

One key benefit of working with Globalgig for your business continuity strategy is the ability to tailor data plans to meet operational requirements. Additionally, businesses can manage and monitor their wireless usage through our corporate portal for:

- Dashboard display of current month activity for SIMs and usage by plan
- One clear overview of all data plan information
- Ability to link a device to a SIM card and its data plan
- Detailed usage data can be filtered by a date range to view usage by date and country
- Month-by-month glance at all plans with usage

### **Failover Solutions in Action**

#### **Network Resiliency for SD-WAN**

Many businesses today are adding wireless broadband connections for SD-WAN failover. Wireless service can be provisioned quickly to multiple offices and hard-to-reach locations to ensure uninterrupted connectivity to enterprise sites, cloud service providers and SaaS applications. Globalgig offers local data access to over 600 wireless carriers world-wide, so businesses have the flexibility to optimize their failover solution through carriers with the best network performance at specific locations and not be tied to just one carrier.

#### **Disaster Recovery**

A natural disaster is unpredictable and network outages often take longer than expected to recover. Terrestrial networks are prone to damages from natural disasters such as flooding, high-winds downing cables and other weather-related destruction. A Globalgig wireless failover solution can keep your business up and running when mother nature has other plans.

#### One Provider. One Bill. One Responsive Partner for Peace of Mind

Globalgig understands the importance of business continuity and our dedicated technical staff works with customers to design, implement, and manage failover solutions as well as providing primary network connectivity for wireline and/or wireless services. Globalgig's full range of managed services enable businesses to better control cost and resources, saving capital expenditures on hardware devices and monthly operational expenses.

#### **Success Story:**

#### Large Manufacturer

Globalgig was approached by a world leader in industrial refrigeration equipment who operates one of the largest refrigeration plants in North America at the company's Dallas Ft. Worth factory.

The company has thousands of food service customers globally with all phases of production and customer assistance carried at this location. Many institutions such as hospitals and care facilities are dependent on the company to assist them in the maintenance and troubleshooting of their industrial refrigeration equipment.

To insure zero downtime and continual access to its customers, Globalgig installed a 4G LTE Failover network solution which allows them to continue operations and assist their customers regardless of any terrestrial network outages.



**Device/Hardware** 

Globalgig tailors plans your solution and can configure and install your hardware for you.

**About Globalgig** 



Data Bundles

Depending on your requirements, Globalgig will customize your data plans from individual data allocation to a shared pool.



**Network Coverage** 

Globalgig is available in over 200 countries keeping you connected wherever your work takes you.



Orchestra Portal The cloud portal allow you and us to monitor diagnostics, usage and connectivity, eliminating IT call outs.



+1 844 483 5474 sales@globalgig.com www.globalgig.com

Globalgig orchestrates hyperconnectivity for the enterprise business continuum using managed communications solutions. Globalgig provides wireless connectivity across a 200-plus country footprint and offers a full suite of communications services and products including Hosted VoIP, Mobile Device Management, Wi-Fi Hotspots, Remote Office and Backup, Technology Expense Management and IoT/M2M connectivity solutions. Globalgig is headquartered in San Antonio, Texas, with offices across the U.S., and in London and Sydney.