

Comprehensive Global Service Management, One Platform

What if there was a single platform where you could manage all your global network services? Globalgig's Orchestra is a Software-as-a-Service (SaaS) platform that gives customers access to wireless, SD-WAN, network services, voice, managed services, equipment inventories, and self-service and advanced reporting capabilities for wireless services worldwide. Orchestra provides customers with the tools and intelligence to manage their global infrastructure easily and efficiently.

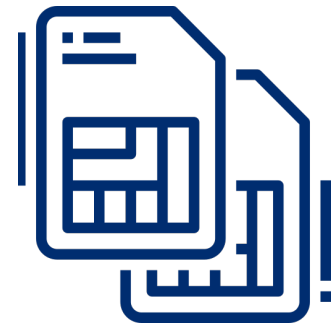
Orchestra at-a-Glance

Orchestra provides inventory and billing information across all Globalgig global services and equipment. Wireless customers can easily activate and manage their entire inventory of wireless SIM cards, ensuring a seamless global experience across all mobile network operators. Additionally, Orchestra's user-friendly, cloud-based platform can be accessed through a comprehensive range of application programming interfaces (APIs) for optimized performance. Globalgig also uses APIs to connect with suppliers globally, allowing for rapid provisioning and service repairs.

Wireless Management

Orchestra provides comprehensive wireless management capabilities to help customers stay in control of SIM inventory and usage — avoiding unexpected charges and overspending.

- Our **Wireless SIM Management** feature allows you to easily add and remove SIMs from inventory, control access to mobile networks, and suspend/reinstate SIMs as needed.
- With our **Wireless Usage and Spend Notification** feature, you can receive email alerts when your data plan or SIM cards go into overage, or when the SIM is used in an out-of-bundle country, helping to avoid unexpected charges.
- The **Wireless Autobar** feature enables you to set usage limits, preventing your account spend from getting out of control and avoiding surprises in your bill.



A Highly-Secure Platform

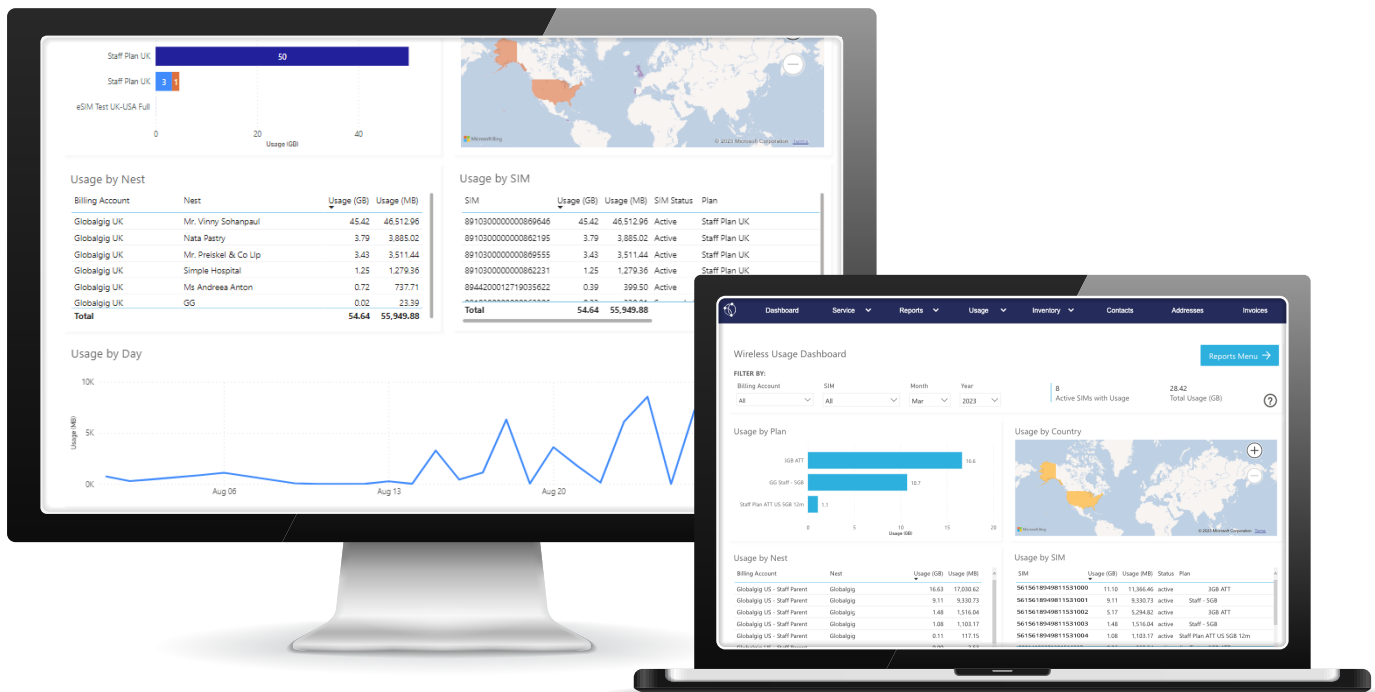
Safeguarding our customers' data is paramount to Globalgig's business. Orchestra 3.0 is developed to meet this objective.

- **Multi-factor Authentication and Single Sign-on:** Providing users with a secure and streamlined login experience, reducing the need to remember multiple login credentials.
- Globalgig's software and systems are certified as **SOC 2, Type II compliant**.
- **Role permissions for customers:** Control access to your accounts and limit the actions that can be performed — improving security, and minimizing the risk of unauthorized access.

Powerful Reporting Capabilities

Orchestra offers customizable business insights reporting through feature-rich, interactive reporting widgets. Our reporting includes service usage, SIM usage (by day and country), current month usage, call data record export, and the ability to drill down into SIM details by service. In addition, we provide historical usage by plan, advanced filtering options like billing account and billing group, interactive graphical data analysis, and the ability to drill down into usage by plan and country. Globalgig ensures our customers can access the most comprehensive wireless reporting options.

- **Interactive reporting capabilities** offer invaluable real-time insights, delivering actionable data through customizable dashboards.
- **Identify patterns and trends in usage** to make data-driven decisions and identify cost-savings and inefficiencies.



KEY BENEFITS

- ✓ Seamlessly access all Globalgig services through a unified SaaS platform, including global networking, wireless, voice, and hardware.
- ✓ Elevate security measures with multi-factor authentication and single sign-on for a streamlined login experience, increasing control with role permissions to safeguard data.
- ✓ Comprehensive wireless management, including usage notifications and customizable usage limits—take charge of your expenses while reducing customer support dependencies.
- ✓ Real-time insights with interactive reporting capabilities, allowing you to analyze account data, inform decision-making, and optimize your accounts.
- ✓ Manage your accounts efficiently by accessing invoice history and payment method controls, ensuring timely payments and streamlined account management.